



December 4, 2012



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Accounts Payable
355 Harlem Rd
West Seneca, NY 14224-1825

Dear Valued Customer,

On January 1, 2013, Océ North America, Inc. and Océ Imagistics, Inc. will merge into Canon Business Solutions, Inc., with the newly merged entity being named **Canon Solutions America, Inc.**, a wholly owned subsidiary of Canon U.S.A., Inc.

With the combined strengths of the Canon and Océ brands, our newly expanded portfolio of solutions will be one of the most diverse in the industry. With a larger sales and service footprint incorporating large format, office, production and vertical industry solutions, Canon Solutions America, Inc. will be further positioned to meet the growing demands of our customers.

Although the change won't officially occur until January 1, 2013, we wanted to provide you with this advance notice and information so you may update your records:

- Our Federal Tax ID **will** change. The Federal Tax ID for Canon Solutions America, Inc. will be **13-2677004**
- You will receive additional information with future invoices that may include a change in the remittance address for future payments to Canon Solutions America, Inc.
- A list of answers to some frequently asked questions related to the merger can be found on our web site at <http://www.oceusa.com/merger>

Additionally, if you are an Océ Financial Services, Inc. customer, please note that Océ Financial Services, Inc. will be merging into Canon Financial Services, Inc. on January 1, 2013. The Federal Tax ID for Canon Financial Services, Inc. is **22-3056822**. You will receive additional information from Océ Financial Services, Inc. and/or Canon Financial Services, Inc. in future invoices.

On behalf of everyone at Océ North America, Inc., we look forward to an exciting 2013 and thank you for being a valued customer.

A handwritten signature in black ink, appearing to read "Patrick Chapuis".

Patrick Chapuis
President and CEO
Océ North America, Inc.

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Canon
CANON GROUP